



The Chanova Design Journey

Great design is not magic. It's a system that gets it right from day one.

Pre-Step

A discovery call for us to learn about each other.

Phase 1: Discover

Getting to know your goals and how you actually live.

Step 1 Consultation	Project Review
Step 2 Contract & Retainer	Project Begins
Step 3 Site Assessment	Trade Walkthrough

Phase 2: Design

We turn it into a clear plan that makes sense for your life.

Step 4 Design Development	Layouts & Selections
Step 5 Presentation	Proposal & Approval
Step 6 Order Placement	Purchasing
Step 7 Project Status	Deliverables & Timeline

Phase 3: Deliver

Bringing it all together.

Step 8 Renovation Oversight	Site Progress Checks
Step 9 Installation Prep	Final Logistics
Step 10 Furniture Installation	Styling & Setup
Step 11 Client Reveal	Walkthrough & Review
Step 12 Deficiency List	Issues Identified
Step 13 Resolution	Items Completed
Step 14 Final Invoicing	Reconciliation
Step 15 Project Wrap-Up	Closeout & Appreciation